**Milestone – 01**

User – 1 : Passenger

1. Ticket Book

For new user, Register their own id and login for regular user.

User can click the ‘login’ Button for regular user and ‘signup’ button for new user,

→ login → signup (as output)

Fill the login form with taking valid id and password taking from the user, Fill the signup form with name, id and password from the user (as input).

For ticket booking,

Click on ‘ticket Book’ Button and then after clicking the button site will show

* Bus
* Flight
* Hotel
* Tour - as output

After selecting one of them, show the operator for Bus ,Flight ,Hotel and Tour places.

If passenger select the operator, then show the destination from where to go , date and time .after taking user destination and time then show the available operator as output. after selecting the available operator , check the availability for the particular details of passenger .After checking the availability , give the bus operator name, time , destination point, ticket price and show the available seat as output and also asking for Boarding point and drop off point .If all User input fulfill the requirement then ‘confirm ‘ button will appear to click for passenger. After clicking the confirm button ,show the output which is contain the Ticket price date and time ,bus operator name and also asking for passenger name, emails id, phone number. If User fill the passenger details form then asking about the payment details. After taking payment details show the ‘confirm’ button. If user give the payment details and click the confirm button ,then send a ticket file to user mail.

1. Ticket Book Cancellation

For cancel the booking ticket,

Click on ‘My Bookings’ button. After clicking site will show the booked ticket for particular Operator and show ‘cancel’ button as output. After clicking the cancel button, site will show the details of booked ticket which will contain time, date, operator name and ticket price and also site will show the

* ‘ Confirm ‘ – button.

After clicking the ‘confirm’ button,

Site will send a ticket cancellation mail to the passenger id.

1. Travel Loan

For getting travel loan,

Passenger need to apply for travel loan. Clicking the

* ‘Apply’ – button

After clicking the apply button ,site will show the online application as output and it will ask to passenger for giving details-

* Name
* NID card no.
* Office Id/ visiting card
* Bank account Info
* Salary statement

After taking this input, site will process the loan and verify and then send an approval message to the passenger mail id. then transfer the loan money to the bank account of passenger.

1. Online Payment

After booking the ticket,

Passenger click the

* ‘payment’- button

After clicking the payment button, site will show

The payment method –

* Bkash
* ATM

Select the payment method , site will ask payment information to user as output. After taking all payment information, user will click the ‘confirm’ button. Ater Clicking confirm button site will take payment from passenger’s account and send a message to passenger mail id.

1. Check For Discount

Passenger click on “check discount” button. After clicking discount button

Site will show –

* Discount for airticket
* Discount for hotel-Book
* Discount for Bus ticket

After clicking this, site will show discount percentage and discount code to apply to payment form for particular operator.

User -2: Partner

1. Add Operator

At first login as partner.

For adding Operator, click on “Add Operator” button. After clicking add operator button site will show a form which will contain as –

* Operator name (Bus/Room for Hotel/Flight)
* Operator schedule
* Operator destination
* One way transport/Round way Transport

After filling the form, site will show the ‘confirm’ button.

1. Withdraw Operator

At first login as partner.

For adding Operator, click on “Add Operator” button. After clicking add operator button site will show a form which will contain as –

* Operator name (Bus/Room for Hotel/Flight)
* Operator schedule
* Operator destination
* One way transport/Round way Transport

After filling the form, site will show the ‘confirm’ button. After Clicking the confirm button operator will withdraw.

1. Receive Online payment

After login as partner, click on register for receiving payment. when partner click on ‘register’ button site will ask for bank details. then ask for receiving type( daily or monthly)

1. Receive visiting site data

If partner want to see how many passenger purchase ticket for a particular operator, then click ‘Site data’.after clicking site data will ask again for –

* Operator name
* Transport name
* Transport date and time

After filling this info, site will show total purchased ticket number and passenger’s details.

1. Track the particular transport

For tracking the particular transport, click on “track vehicles” button and site will ask for time and operator name. after giving the time and operator name site will show the exact location in that time.

User -3: Office Executive

1. Processing operator order

After adding a operator by partner, this user can click on –

* Operator details or
* Edit Operator Schedule

After clicking operator details ,it will show the pickup point and drop point of a particular operator and also show time schedule.

* If executive employee want to confirm the order then he can click on “ confirm “ button, otherwise employee will click on “edit “ and it will show-
* Edit pick up time /drop time
* Edit available ticket seat
* Edit route

After editing, this user will click “save” button .

1. Check partner’s Operator activity

If this user want to check the current info of partner, then choose the operator of particular partner.then click on –

* Check Current location of transport

After clicking this for particular transport, it will show the transport location .

* Check visited passenger and tourist

After clicking this, it will show the passenger list who are visit hotel and ,picked up themselves from pick up point successfully.

* Check withdrawal Operator

If this user want to see the all withdrawal operator, then click on it .it will show –

* Withdrawal bus operator
* Withdrawal flight operator

Clicking on it , it will show the all withdrawal operator name list.

1. Taking and receiving Feedbacks

If this user want to see the particular operator feedback then select the operator and date , then it will show the passenger’s feedback

1. Customer Support

When this user login as office executive ,site will show a ‘customer support” button. After clicking this button,

it will show who need support , then click on listed passenger name ,after clicking it will show -

* Via text
* Via call

1. Refund Processing

If passenger cancel ticket booking within a particular time ,then this user will refund to passenger account,

For this click on “refund “,then it will show all operator refund list ,after clicking on particular operator, it will show passenger list who want refund .then click on passenger name , it will ask refund amount , after fill up the refund amount box, it will show the passenger bank transaction number and also show a “confirm” button.

User -4: Admin

1. Add new partner

If admin want to add a new partner , then click on –

* Add partner

Then it will show which types of partner want to add and it will show-

* Add bus partner
* Add flight partner
* Add hotel partner

After selecting this, it will appear a form which will contain –

* Name partner
* Include all operator
* Operator name
* Operator schedule
* Operator pick up point
* Operator drop point
* Partner Bank transaction number

After filling this info, click on “save” button

1. User and employee Management

If admin want to see which operator of partner is active ,then click on

* User list

then click the “active” button ,it will show which operator are recently active .

if admin want to update and remove user and employee, then click on-

* Add user
* Remove user
* Update user info

1. Event management

If admin want to manage event , then click on “event”.After clicking on this button . it will show –

* Detail ongoing event
* After clicking this, it will show all ongoing event and at the bottom ,it will show a “change” button.If admin want to change something for a particular event ,then click on it and it will show as –
* Change the event time
* Change the event pick up point
* Change the drop point
* Upcoming event
* Remove event

1. Booking management

If admin want to change in booking management then it will show as-

* Cancel the ticket book for operator
* Edit booking management

1. Earning Management

If admin want to see the earnings of particular operator , then click on “ operator earnings” button ,it will show overall earning with filter by location and date .

User -5: Manager

* Need report